



# HILO

## HAWAII



**Location**  
Town looks out onto  
Hilo Bay



**Currency**  
U.S. dollar



**Transportation**  
Taxi, tour buses,  
shuttle, city  
buses available



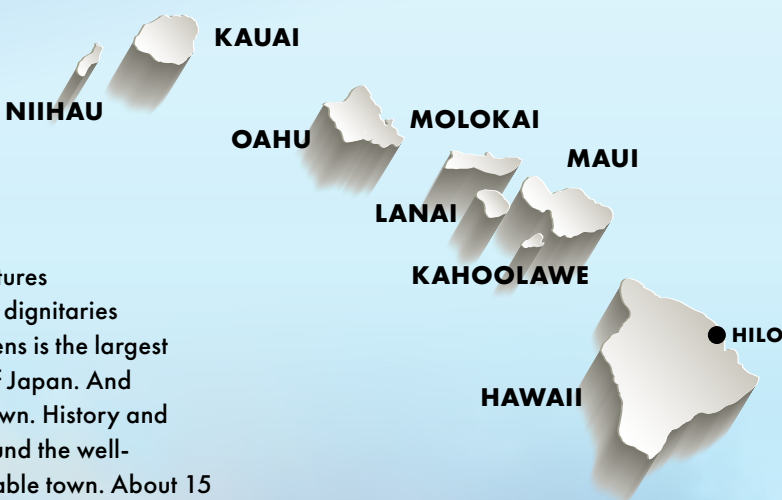
**Language**  
English and  
Hawaiian



**Population**  
(Hilo - 11,975)

### WELCOME TO HILO

Famous for rainforests, gardens and waterfalls (don't miss the 80-foot Rainbow Falls), this Hawaiian port has been likened to one big beautiful greenhouse. The Hilo Walk of Fame features banyan trees planted by celebrities and dignitaries dating back to 1933. Liliuokalani Gardens is the largest ornamental Japanese garden outside of Japan. And Wailuku Park is just 2 miles from Hilo Town. History and architecture buffs will enjoy a stroll around the well-preserved historic buildings of the walkable town. About 15 miles north is Akaka Falls, and 30 miles southwest Hawaii Volcanoes National Park is home of Kilauea Volcano, one of the most popular attractions around.



### BANKING

Bank of Hawaii – 120 Pauahi Street.

### POST OFFICE

1299 Kekuanooa Street.

### DOCKING

Ship docks at a large cargo and container facility. Walking distance to downtown is two miles.

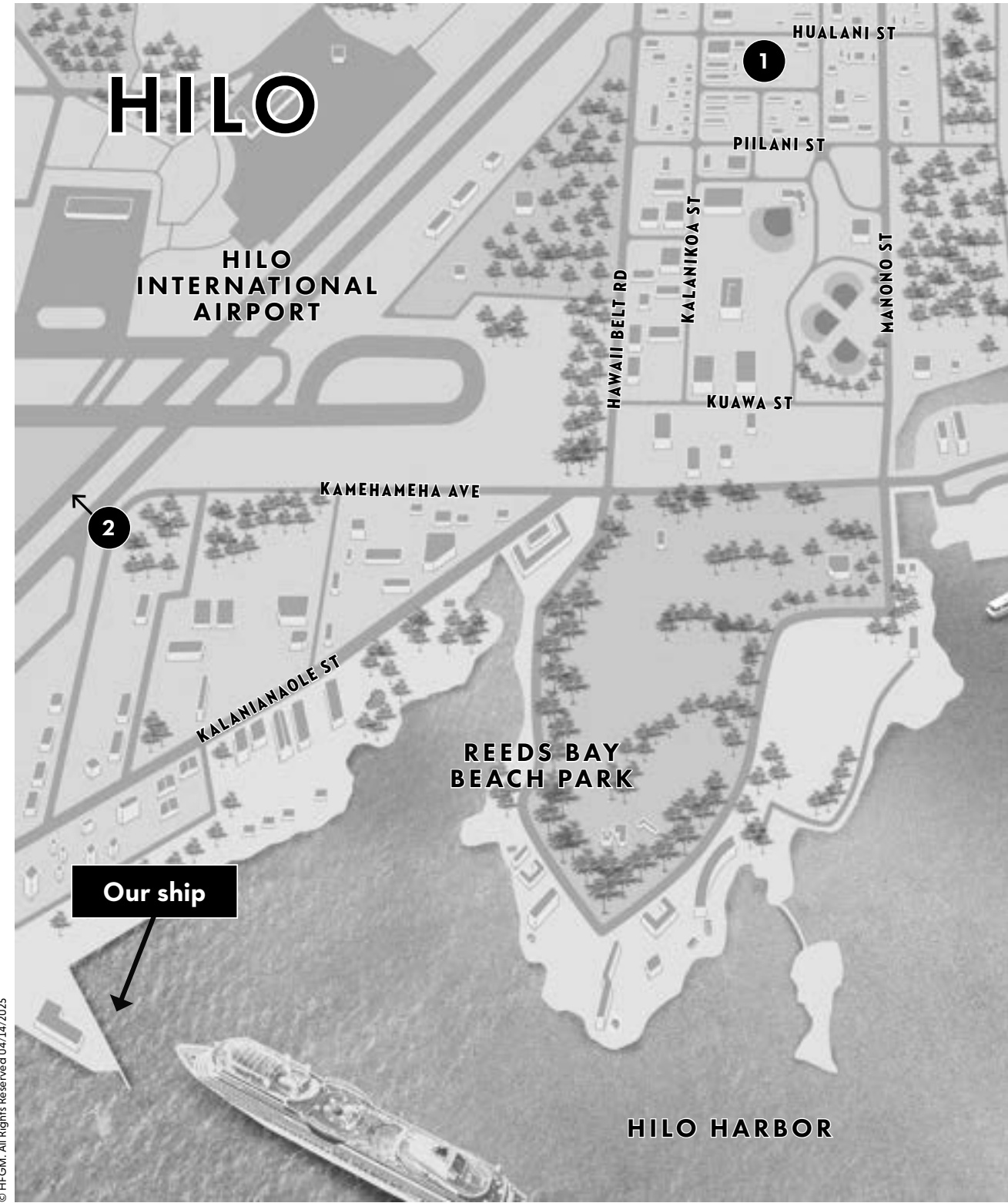
### TAKE ASHORE

SHIP ROOM KEY

PHOTO ID

CASH & CREDIT CARDS

PORT & SHOPPING MAP



All liquor purchased on shore will be collected at the gangway and stored until the last day of the cruise.  
You will be given a receipt at the time of collection which includes pick up information.

### SHOPPING ASHORE GUARANTEE

Shop with confidence. All merchants on this map have been carefully selected; each offers a 30-day guarantee to cruise line guests. This guarantee ensures buyers that all recommended merchants will repair or replace any unsatisfactory item, excluding buyer's negligence, buyer's remorse, watches, and lost or stolen merchandise. Some watches and other branded merchandise will be repaired or replaced by the brand's service centers. Many stores in port offer their own guarantees; please see sales associate for additional information. For purposes of determining quality and value of jewelry related to a buyer's complaint, only appraisals secured by a buyer from gem laboratories or independent graduate gemologists not affiliated with jewelry retailing will be acceptable. Watches and other branded merchandise valuation comparisons must be based on retail prices offered by authorized brand retailers. All returns must be authorized by the merchant. Please ask about individual store return policies before purchase. The Port & Shopping Program is offered and operated solely by HFGM corp., Which stands behind all customer relations claims relating to the guarantee. Participating merchants have paid an advertising fee to hfgm for inclusion in this program. If you become aware of a problem during your cruise, please contact the Port & Shopping Guide on your ship for immediate assistance. If a problem arises after your cruise but within 30 days of the purchase date, you may initiate your claim by contacting the customer relations department at HFGM. HFGM corp., Is not owned by and is not an affiliate / subsidiary of Norwegian Cruise Line. For customer service, contact customer.service@hfgmedia.com / 7 w 45th street, New York, NY 10036



### EMERGENCY CONTACTS

In case of emergency, please contact: Norwegian Cruise Line, 2880 Kilihaui St. Honolulu, HI. 96819  
Port Operations Manager: Mr. Carlos Gonzalez | +1 786-516-4041 | cagonzalez@nclcorp.com

